DBH Training Institute WebEx Attendance Policies

In order to earn a certificate, please:

- 1. Log in at least 15 minutes early to resolve technology issues.
- 2. Log in using your full first and last name.
- 3. Remain logged in for the full duration as scheduled. (entry/exit times are recorded in the WebEx platform)
- 4. Connect to both audio and visual display. (*audio-only users will not earn a certificate)
- 5. Actively participate throughout the session. (*The WebEx attention tracker will be measuring your participation*)

Cancellations should be completed online at least 48 hours prior to the event.

*If you require auxiliary aids or services under the Americans with Disabilities Act, Amendment Act (ADAAA), or language access services under Title VI of the Civil Rights Act of 1964, please contact the DBH Training Institute at dbh.training@dc.gov or 202-671-0343 at least seven days prior to the training event. The D.C. Department of Behavioral Health will do its best to accommodate your request. DBH will notify you in advance if accommodations have been successfully arranged.